

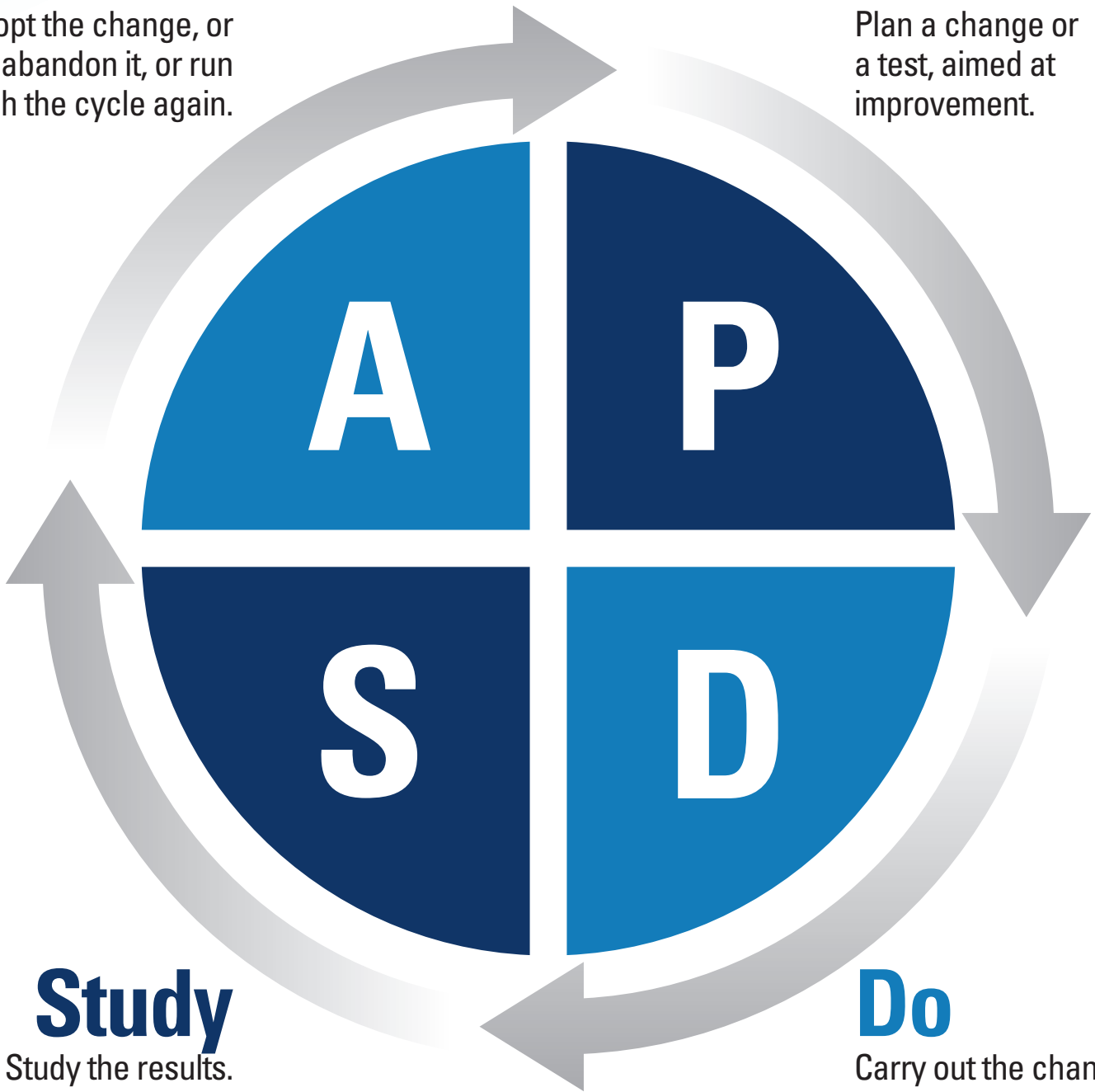
The PDSA Cycle

Act

Adopt the change, or abandon it, or run through the cycle again.

Plan

Plan a change or a test, aimed at improvement.



Study

Study the results.
What did we learn?
What went wrong?

Do

Carry out the change or the test (preferably on a small scale).

A flow diagram for learning and for improvement of a product or a process.