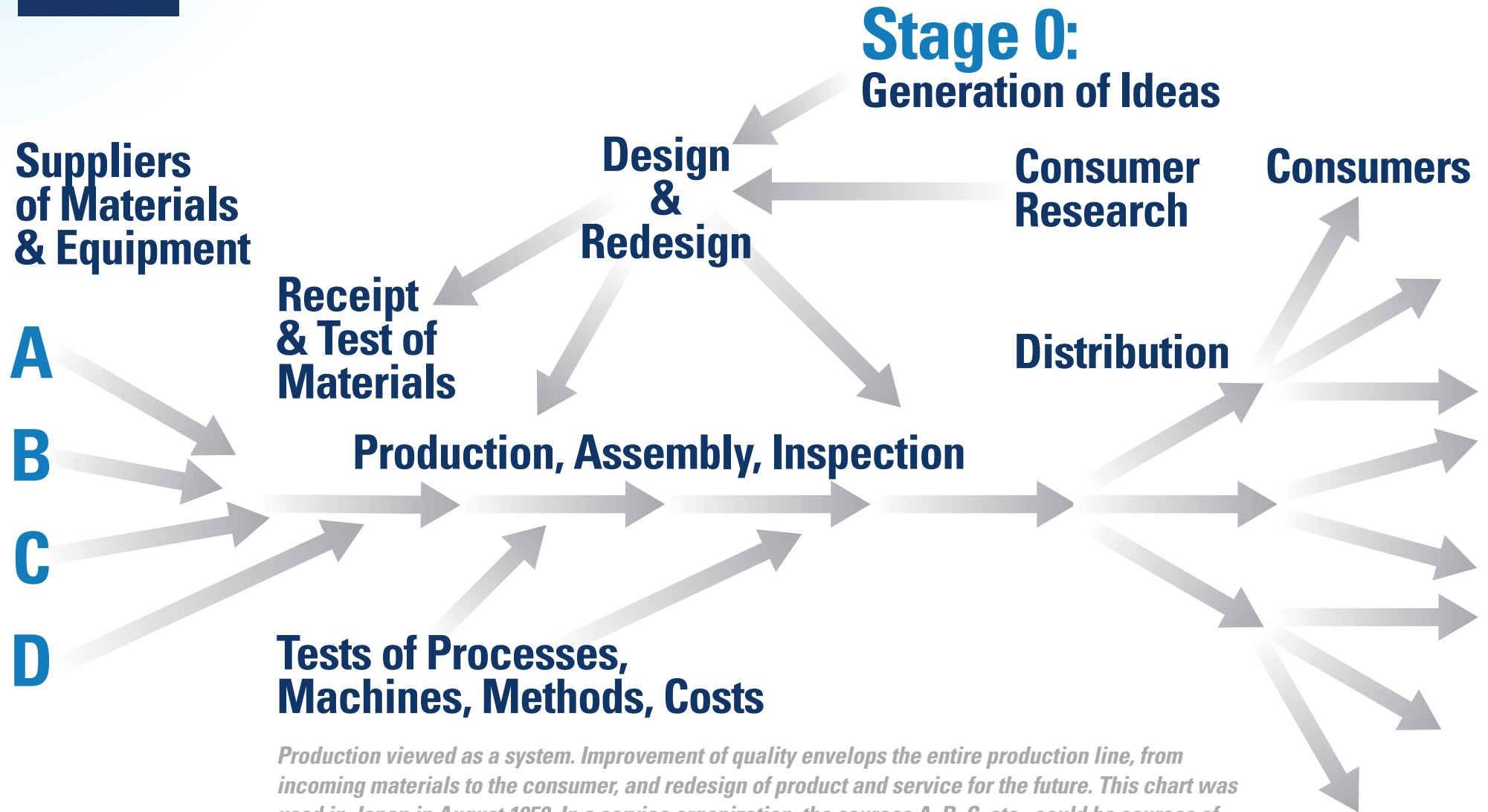


Production Viewed As a System



Production viewed as a system. Improvement of quality envelops the entire production line, from incoming materials to the consumer, and redesign of product and service for the future. This chart was used in Japan in August 1950. In a service organization, the sources A, B, C, etc., could be sources of data, or work from preceding operations, such as charges (as in a department store), calculation of charges, deposits, withdrawals, inventories in and out, transcriptions, shipping orders, and the like.